| KPI | | Performance Measurement Period | Unit of Measure | KPI Performance | | | | | | | | | Comments |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| ID | Description | | | Target | April 14 to June 14 (Inclusive) | Cumulative YtD | July 14 to September 14 (Inclusive) | Cumulative YtD | October 14 to December 14 (Inclusive) | Cumulative YtD | January 15 to March 15 (Inclusive) | Cumulative Full Year | |
| **Financial Compliance** | | | | | | | | | | | | | |
| | Cost of STaR as a % of organisational running costs | Annual | % of organisational running costs | | | | | | | | | | |
| | Cost of STaR as a % of third party spend | Annual | % third party spend of overall spend | | | | | | | | | | |
| | Savings targets to met for previous financial year (to be agreed) - STaR | Quarterly | Value | | | | | | | | | | |
| | Savings targets to met for previous financial year (to be agreed) - Stockport | Quarterly | Value | | | | | | | | | | |
| | Savings targets to met for previous financial year (to be agreed) - Trafford | Quarterly | Value | | | | | | | | | | |
| | Savings targets to met for previous financial year (to be agreed) - Rochdale | Quarterly | Value | | | | | | | | | | |
| | Professionally qualified procurement FTE's as a % of total STaR employees | Annual | % of total STaR employees | | | | | | | | | | |
| | Customer satisfaction surveys - STaR | Quarterly / by project / Annual | Analyse survey returns | | | | | | | | | | |
| | Customer satisfaction surveys - Stockport | Quarterly / by Project / Annual | Analyse survey returns | | | | | | | | | | |
| | Customer satisfaction surveys - Trafford | Quarterly / by Project / Annual | Analyse survey returns | | | | | | | | | | |
| | Customer satisfaction surveys - Rochdale | Quarterly / by Project / Annual | Analyse survey returns | | | | | | | | | | |
| **Social Value** | | | | | | | | | | | | | |
| | No of apprenticeships - STaR | Quarterly | No of apprenticeships as a result of procurement processes | | | | | | | | | | |
| | No of apprenticeships - Stockport | Quarterly | No of apprenticeships as a result of procurement processes | | | | | | | | | | |
| | No of apprenticeships - Trafford | Quarterly | No of apprenticeships as a result of procurement processes | | | | | | | | | | |
| | No of apprenticeships - Rochdale | Quarterly | No of apprenticeships as a result of procurement processes | | | | | | | | | | |
| | % Local spend - STaR | Quarterly | % Local spend of third party spend | | | | | | | | | | |
| | % Local spend - Stockport | Quarterly | % Local spend of third party spend | | | | | | | | | | |
| | % Local spend - Trafford | Quarterly | % Local spend of third party spend | | | | | | | | | | |
| | % Local spend - Rochdale | Quarterly | % Local spend of third party spend | | | | | | | | | | |
| | Supplier satisfaction - STaR | Quarterly / by Project | Analyse survey returns | | | | | | | | | | |
| | Supplier satisfaction questionnaire - STaR | Annual | Analyse survey returns | | | | | | | | | | |
| **Compliance** | | | | | | | | | | | | | |
| | No of waivers - STaR | Quarterly | Quantity | | | | | | | | | | |
| | No of waivers - Stockport | Quarterly | Quantity | | | | | | | | | | |
| | No of waivers - Trafford | Quarterly | Quantity | | | | | | | | | | |
| | No of waivers - Rochdale | Quarterly | Quantity | | | | | | | | | | |